

# Our CSR achievements in 2021

At PG Mutual we are proud of our CSR commitments and will be building on these in 2022. Here is a snapshot of what we have achieved throughout 2021.

## Supporting our Staff

- In the summer, we launched a staff 'Volunteer Days' scheme. A staff member recently helped at a local Tesco Food Collection Day in November supported by FareShare.
- We have made regular health and safety assessments on staff working from home regarding suitability of equipment and their working environment.
- We also shared guidance with all our staff on how they could cut their carbon footprint while working from home.

## Supporting our Members

- Our first CSR website page was launched in January 2021 and was extensively communicated to our members and associations. We are delighted that we can now highlight all our CSR achievements in one place!
- As part of our Member Benefits package, we will shortly be including a Member Wellbeing Counselling service, launching in early January 2022, and will sit alongside the GP24 and Health Assessment services.

## Supporting our Environment

- Staff have continued to work from home, and this has resulted in saving around 63 tonnes of CO2 as well as reducing the electricity usage in the office by around 2 tonnes of CO2.
- To offset our carbon saving, we launched our 'Plant a tree' scheme in February and now donate to the Woodland Trust for each new member. So far, our total donation to the Woodland Trust is £1,805, with still one more donation to go.
- As part of our sustainability plans, we installed a new photocopier in the office which uses recycled cartridges, and we will continue to review our recycling policy and ensure our suppliers are adhering to strict recycling practices.
- We now send all postal communications on only 100% recycled paper and plans are in place to be as 'paperless' as possible in 2022.

## Supporting our Community

- We donated £500 to the St Albans & District Foodbank - helping them continue their vital work over the 2020/21 Christmas and New Year period and we will be making a further £500 donation to them this Christmas.
- Between 1st November 2020 and 31st January 2021, we started donating to The National Benevolent Charity for each new qualifying PG Mutual policyholder. We are delighted to report that this raised £3,450.
- In January, we launched the PG Mutual Annual Charity Awards and invited our members and key contacts to vote for one of our chosen charities.  
Voting closed at Easter and the four top charities voted on were: The Alzheimer's Society, Shelter, FareShare and YoungMinds - each received £1,000.
- We recently donated £2,000 to our local chosen charity, the St Albans Area Junior PHAB Club, bringing the total for the year to £2,130. We look forward to supporting PHAB throughout 2022.
- In December we donated £500 to the Open Door St Albans charity, helping local people escape homelessness.

Now see our CSR Targets for 2022 which are building on these achievements:  
[www.pgmutual.co.uk/csr-pathway](http://www.pgmutual.co.uk/csr-pathway)